GoEpos Till System
Pre-Installation Check List

Prior to our engineer visiting your premises to install your GoEpos Till system, please must make sure you have completed all of the following points. Any point that has not been completed may cause a delay in your installation and may require our engineer to re-visit on another day which would be charged extra.

iPad(s) Setup

☐ I have purchased my iPad(s) meeting the minimum specification of running iOS v13.x

☐ For any new iPad, I have run through the iPad setup procedure, and have setup and input my Apple account details, and have downloaded and installed an example app successfully.

☐ I have made sure the latest version of Apple iOS is installed on the iPad(s).

☐ I have purchased a long enough Lightning iPad charging cable to reach from the iPad to the mains power socket. I have checked if a charger is not supplied with the iPad that I have bought one.

☐ I have checked there is sufficient space on the counter and away from any liquids to install the Till Cash Drawer, iPad Till and it's Receipt Printer.

Networking & Mains Power

☐ I understand it is advised to have my WIFI/Network router configured for the GoEpos Till system WIFI as a "Private" network and the WIFI for my customers to be on a "Public" network.

☐ I have checked that my WIFI is providing a 100% signal strength to all iPad(s) Till points.

☐ I have checked if I am going to use any iPad(s) as a "Hand Held" walk about unit, that wherever they will be used also has a 100% WIFI signal strength.

☐ For my Receipt Printer(s) and any Kitchen/Bar Printer(s), I have checked that the CAT5E network cabling and CAT5E network sockets have been installed next to each printer point, and the CAT5E sockets are all terminated and connected correctly back to my WIFI Router.

☐ I understand that if I cannot provide the required CAT5E network patch cables to connect the Receipt/Kitchen/Bar printer(s) to the network, that any patch cable(s) supplied and installed by the GoEpos engineer will be chargeable.

☐ I have checked that there are two mains power sockets available for each iPad Till and Receipt printer positioned no further than 1 meter away, and that there is a main power socket available for each optional Kitchen or Bar printer(s) again positioned no further than 1 meter away.

Staff To Be Trained

☐ I have informed and arranged for the required staff that need to be trained on the GoEpos Till system to be available on the day of installation.