GOEPOS iPAD TILL SYSTEM
WIFI REQUIREMENTS

Please carefully read the WIFI requirements below for each iPad being used as a GoEpos Till.

1. A WIFI connection with full internet access is required for each iPad that will be running the GoEpos Till app. If you are unable to use WIFI for some reason, you could alternatively use an "Ethernet To Lightning Network Adapter" which connects the iPad directly to your network by a hard wired CAT5E - RJ45 network connection (please contact us for further information).

2. For security purposes it is strongly advised that you configure and setup your WIFI Router for a "Private" WIFI connection and a separate "Public" WIFI connection (you will need to consult your Broadband provider or network administrator for the instructions on how to configure this). You would then only provide the "Public" WIFI password to your customers so they can only gain access to the internet and will not have access to your internal "Private" network. The "Private" network will only be used by the iPad GoEpos Tills, Receipt printer(s) and any Kitchen or Drink printer(s).

3. When using WIFI, each iPad Till must have a FULL 3 Bar WIFI Signal strength for smooth operation. If your WIFI router is far away from the static position of the iPad Till(s), you could install a WIFI extender or WIFI access point which must be configured and connected to the "Private" Network if you have configured your WIFI Router for a Private/Public WIFI network as mentioned in step 2 above.

4. If you will be using an iPad as a walk about hand held GoEpos Till, everywhere the hand held iPad Till is to be used, it must have a FULL 3 bar signal strength for smooth operation. If you need to install a WIFI booster to give full WIFI coverage wherever the hand held iPad(s) will be used, it is advised to install a "MESH" WIFI extender to use the same WIFI SSID & password as your WIFI Router rather than installing multiple WIFI Access Points which could each have a different SSID & password.

5. Your WIFI/Network Router must NOT block Apple Bonjour or any of the following ports which are required for the operation of the GoEpos Till app and network Receipt printers and Remote printers. Ports: 80, 443, 8080, 8083, 8084, 9100 and network PING.