



How To Get The Network IP Address Of The Bixolon B-Gate Receipt Printer

Please follow the steps below to print the network IP Address of the B-Gate receipt printer.

1. Press and hold the **right hand [POWER BUTTON]** for two seconds until both the **two BLUE LED lights** are displayed.
2. Wait for the **two RED flashing LEDs to stop flashing** so that only the two BLUE LED lights are displayed.
3. Press the **left [PAPER FEED]** button to **advance the till roll by about 3 inches of paper**.
4. On the **right side of the printer pull the RELEASE LEVER down** to open the paper roll door.
5. With the paper roll door open, **press and hold down the [PAPER FEED] button and keep it pressed down**.
6. Now **close** the paper roll door and **after 2 seconds remove your finger** from the **[PAPER FEED]** button and it should beep 5 times and print a test configuration printout.
7. At the top of the test printout under the **[Ethernet Configuration]** section, the printers network IP Address will be printed next to the **“IP_Addr”** line.

How To Program The Fixed IP Address Of The Bixolon B-Gate Receipt Printer

Please follow the steps below to set the Fixed IP address of the printer:

1. First you need to perform all the steps on page 1 to print out the current IP address of the printer (printed in step 7 from page 1) and keep this test printout to hand as it will be required for the following steps.
2. On the GoEpos Till app, login and press **[Till Functions]** and then **[System Information]** and then press the **[Printer IP Address Browser]** button.
3. Input the IP address that was printed on the test printout from step 1 above and press **[Ok]**.
4. Input the Username: **admin** (all small letters)
Input the Password: **Bgate** (capital letter B)
Then press the **[Log In]** button and you should see the *Bixolon BGate WebConfig screen*.
5. Then press **[Configuration]** from the top menu bar.
6. Then press **[Set LAN TCP/IP]** from the menu on the left.
7. Change the **[Get IP Address]** option to **[MANUAL]**
8. In the **[IP Address]** field, **DELETE** the IP address that is currently there, and from the test printout input the IP address number (including the 3 dots between them) that is printed next to the **"IP_Addr"** line.
9. In the **[Subnet Mask]** field, make sure it is set to the same IP address number (including the 3 dots between them) that is printed on the test printout next to the **"Netmask"** line.
10. For the **[Default Gateway]** field, **DELETE** the IP address that is currently there, and from the test printout input the IP address number (including the 3 dots between them) that is printed next to the **"Gateway"** line.
11. For the **[DNS Server Address]** field, **DELETE** the IP address that is currently there, and from the test printout input the IP address number (including the 3 dots between them) that is printed next to the **"DNS"** line.
12. Finally, press the **[Set LAN IP]** button and it should display **"Setting LAN IP is SUCCESS"** below the button. Then press the blue **[Done]** button in the top left of the screen.
13. Now you must **POWER OFF** the printer by holding down the power switch for about 5 seconds until it turns off and then power it back ON again to apply the settings.